

## Tech Overview : Creating a Safe Password to Protect Your Mailbox

Nowadays, email has become one of the main tools for business communication. It not only provides users with quick and convenient communication but also brings enterprises with more benefits and business opportunities. However, the huge problem that could happen to users is having their email hacked. The hacker may not only see users' privacy and business information but also use the account as a dissemination of virus and spam. Thus, it is important to create the password to protect the email from being hacked.

Users should be aware that there is no such thing as a perfect password. Given enough time, the hacker may crack any password. However, the stronger the password is, the more difficult it is to crack. If the password is strong enough, a committed hacker may feel discouraged and finally give up before the protection fails.

In fact, the main reason why accounts are hacked is the "easy-to-crack password" (See Table 1). One in five people use the common password like "123456" or "654321". Furthermore, "123456" is also the most common password. Needless to say, the hacker may crack those password effortlessly without time consumption or specific techniques.

The IT administrator may help the users to create the strong and safe password to protect their email. First, the IT administrator can use Nusoft Mail Server to know if the users use the "easy-to-crack" password and then give them suggestion of creating a safe one. The figure below shows how to see the users' password. Go to **Mail Management > Account Management > Individual** and then click the **Export** button.

🗳 System 🗧 💾	fail Management > Account Management > Individual
🗏 Mail Management	Domain Name : nusoft.com.tw
Configuration	
🚍 Account Management	Export Account Export
L. → Settings	Import Account : Browse Upload
-• Individual	
_+ Group	Account Status : Active (45) Inactive (0)
-→ Shared Address Book	Account Management : Add Remove
L⇒ Address Book Group	Classification : ALL <u>0-9 a b c d e f q h i j k l m n</u>
🖬 Queue	🔮 (45) : Password Included 🛛 🕵 (0) : No Password 📃 : Inbox usage e:

Figure 1 Exporting the User's Accounts under Mail Management > Account Management > Individual





The IT administrator may find that not only a few people use this kind of common password. In order to protect users' privacy and business confidentiality, it is necessary to help users to create stronger and safer passwords.

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john, 6543 jack, 1111 sam, sam cindy, 123 steve, abc selina, 720	456							
• •						2		
Done					🛃 My Comput	ter		

Figure 2 Most Users Using the Common Password

Following are the tips to strong password:

## 1. Use at least 8 characters or more:

A long password helps to slow down brute force hacker attacks. Hackers may use the software or computer system to crack your password. The length of 6 characters can be cracked in two days; the length of 7 characters can be cracked in four months. It is better to use at least 8 characters or more to strengthen your password.

## 2. Do not use the easy-to-guess password :

To strengthen your password, you should avoid:

- Avoid using your password as username.
- Avoid using the sequential numbers or keyboard patterns, such as 123456, qwerty, etc.
- Avoid using repeated characters, such as 11111, aaaa, aabbcc, etc.
- Avoid using personal information, such as birth date, ID number, etc.
- Avoid using the actual words, phrases or sentences, such as iloveyou, baby, honey, etc.
- Avoid using the information related to your company or department.





## 3. Combine letters, numbers and symbols

The more variety of characters that you have in your password, the harder it is to guess. You may make your password stronger by mixing the numbers, symbols, lowercase letters and uppercase letters.

It is not suggested to use the password that is too complicated to remember. You may create a password that is easy for you to remember but difficult for others to guess. In addition, do not write down your password or record it in the text file.

Rank Password Rank Password 123456 17 michael 1 12345 2 18 ashley 3 123456789 654321 19 password 4 20 qwerty 5 iloveyou 21 iloveu princess michelle 6 22 111111 7 rockyou 23 0 8 1234567 24 9 12345678 25 tigger abc123 password1 10 26 nicole sunshine 11 27 12 daniel 28 chocolate 13 babygirl 29 anthony 14 monkey 30 angel jessica 31 FRIENDS 15 lovely 16 32 soccer

Here are the most popular passwords from imperva.com:

Table 1 Password Popularity-Top32

Reference: imperva.com

